

Applicant's Checklist

Thank you for applying for life insurance via the unique **TeleLife** program. A **Protective TeleLife** representative will call you soon to complete your application by phone.

In addition to routine questions (name, address, employer, income, etc.), you will be asked several questions about your medical history. To complete the phone interview as quickly as possible, please have the following information available for each proposed insured.

Personal Information

- Social Security number
- Driver's license number
- Other life insurance policies, including company names and coverage amounts
- If not a U.S. citizen, type of visa, visa number, and expiration date, if applicable
- Payment Information, if applicable, for initial premium payment (such as checking, savings, or credit card account information)

Medical Information

- Name, address, and phone number of doctor(s) and hospital(s)
- Current treatment by any doctor or hospital
- Reasons for past treatment, with date(s)
- Medications you are currently taking, including dosage, frequency, and reason
- Whether you have been advised to have additional tests that have not been completed or have additional elective exam(s) or procedure(s) scheduled

When the information necessary to complete the full application has been obtained, our representative will make an appointment with you for a paramedical professional to visit and obtain other medical information, including samples for lab tests. The information gathered during the brief, confidential telephone interview will be transferred to formal life insurance application forms and delivered to you for your review and signature.¹

Protective TeleLife Processing Center Contact Information

Phone Number: 888.800.6608

Hours of Operation: Monday – Friday 7:00 a.m. – 11:00 p.m. CT
Saturday 9:00 a.m. – 2:00 p.m. CT

E-Mail: telelife@protective.com

1) NC regulates that the paramedical examiner cannot sign as a witness. They can, however, obtain specimens and signed forms, which are then sent overnight to the lab and Protective Life for a final underwriting decision. You will need to obtain a witness signature on the life insurance application prior to the scheduled paramedical examiner visit.